

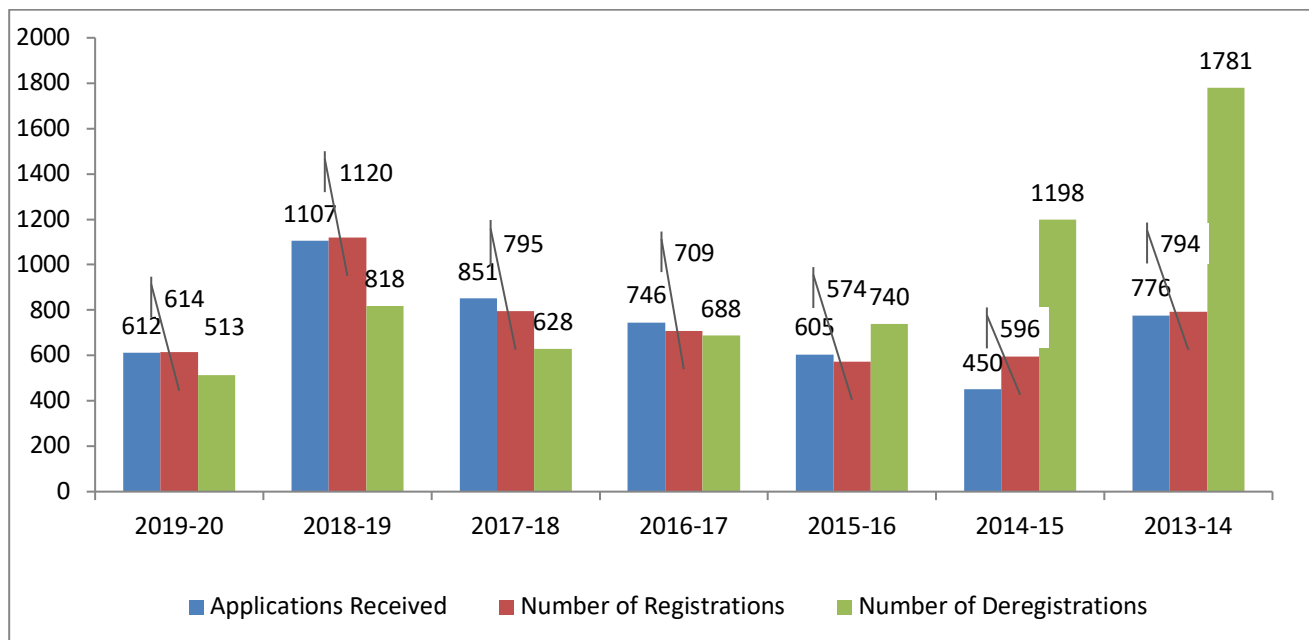


14 April 2020

Marriage Celebrants Programme statistics

Statistics contained in the following tables are drawn from the MarCel database and are accurate as at 14 April 2020 unless otherwise indicated.

Registrations and deregistrations



COMMONWEALTH-REGISTERED MARRIAGE CELEBRANTS						
	As at 14 April 2020	1 July 2019	1 July 2018	1 July 2017	1 July 2016	1 July 2015
Number of registered celebrants	9,211	9,110	8,808	8,641	8,620	8,786

APPLICATIONS							
	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15	2013-14
Received	612	1,107	851	746	605	450	776
Assessed - Unsuccessful	0	1	1	6	1	4	27
Assessed - Successful	614	1,120	795	709	574	596	794

EXEMPTIONS FROM APPLICATION FEE						
	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15
Applications Received	12	8	3	2	1	1
Exemption Granted	6	2	3	2	1	1

EXEMPTIONS FROM ANNUAL REGISTRATION CHARGE						
	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15
Applications Received	45	39	51	60	58	93
Exemption Granted	41	35	49	56	47	74
Exemption Granted due to Application Fee Exemption	2	2	3	1	1	0

GRANTED EXEMPTIONS FROM ANNUAL REGISTRATION CHARGE - CATEGORY						
	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15
Remoteness	22*	19	21	23	20	23
Specified circumstances	21	16	28	33	27	51

*automatic exemptions included in this figure

DEREGISTRATIONS							
	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15	2013-14
Resigned	276	433	412	488	499	622	926
Deceased	6	9	12	11	5	20	43
Joined RD	1	5	14	9	14	7	16
Non-payment of annual registration charge	225	371	189	176	208	542	0
Other (disciplinary measure/ complaint)	1	0	1	4	14	7	796
Total	509	818	628	688	740	1198	1781

Enquiries

INCOMING CORRESPONDENCE							
	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15	2013-14
Emails	9,226	15,782	15,470	13,971	16,857	23,687	19,565
Letter & Fax	66	132	128	798	1,425	1,548	1,631
Phone Calls	4,442	5,794	3,145	5,141	6,430	6,506	425
Total	13,734	21,708	18,743	19,910	24,712	31,741	21,621

Ongoing professional development

OPD COMPLIANCE				
OPD year (1 Jan – 31 Dec)	Number of OPD exemptions given	Number of celebrants required to complete OPD at 31 December	Actual number of celebrants who were OPD compliant	Compliance Rate
2014 OPD year	175	8,848	8,298	94%
2015 OPD year	249	8,654	8,155	94%
2016 OPD year	189	8,578	8,170	95%
2017 OPD year	200	8,699	8,212	97%
2018 OPD Year	267	8,821	8,499	96%
2019 OPD Year	934*	9,098	8,798	97%
2020 YTD	94*		112	

*A celebrant will automatically be exempted from OPD in the first calendar year of their registration if they were awarded a Certificate IV in Celebrancy qualification within 12 months of their registration date (Regulation 54).

Reasons for OPD Exemptions

The Registrar of Marriage Celebrants may grant an OPD exemption when:

- exceptional circumstances (eg due to illness or other personal reasons) means the celebrant is unable to complete OPD during the year, or

- a new celebrant's registration falls late in the OPD year such that it is not feasible to complete OPD that year.

A celebrant will automatically be exempted from OPD in the first calendar year of their registration if they were awarded a Certificate IV in Celebrancy qualification within 12 months of their registration date.

Complaints

As at 14 April 2020, there were 2 complaints in progress.

COMPLAINTS							
COMPLAINTS RECEIVED (BY TYPE; BY DATE OF RECEIPT)	2019-20 YTD	2018-19	2017-18	2016-17	2015-16	2014-15	2013-14
Statutory	10	13	25	22	9	9	15
Non-statutory	4	13	1	22	20	31	0
Total received	14	26	26	44	29	40	15
COMPLAINTS FINALISED	16	43	20	40	29	38	11

Statutory complaints are those that meet the criteria set out in the Marriage Regulations 2017. This includes that the complaint must relate to the solemnisation of the marriage. From 1 July 2015, the department has regarded a complaint as being about the solemnisation of marriage where the matter complained of concerns a legal obligation or requirement contained in Division 2, Part IV of the *Marriage Act 1961*. Before 1 July 2015, any conduct occurring during the marriage ceremony was considered to relate to the solemnisation of marriage.

Non-statutory complaints are complaints about marriage celebrants that do not meet the criteria in the Marriage Regulations. From 1 July 2015, these include complaints about possible conflicts of interest or benefits to business.