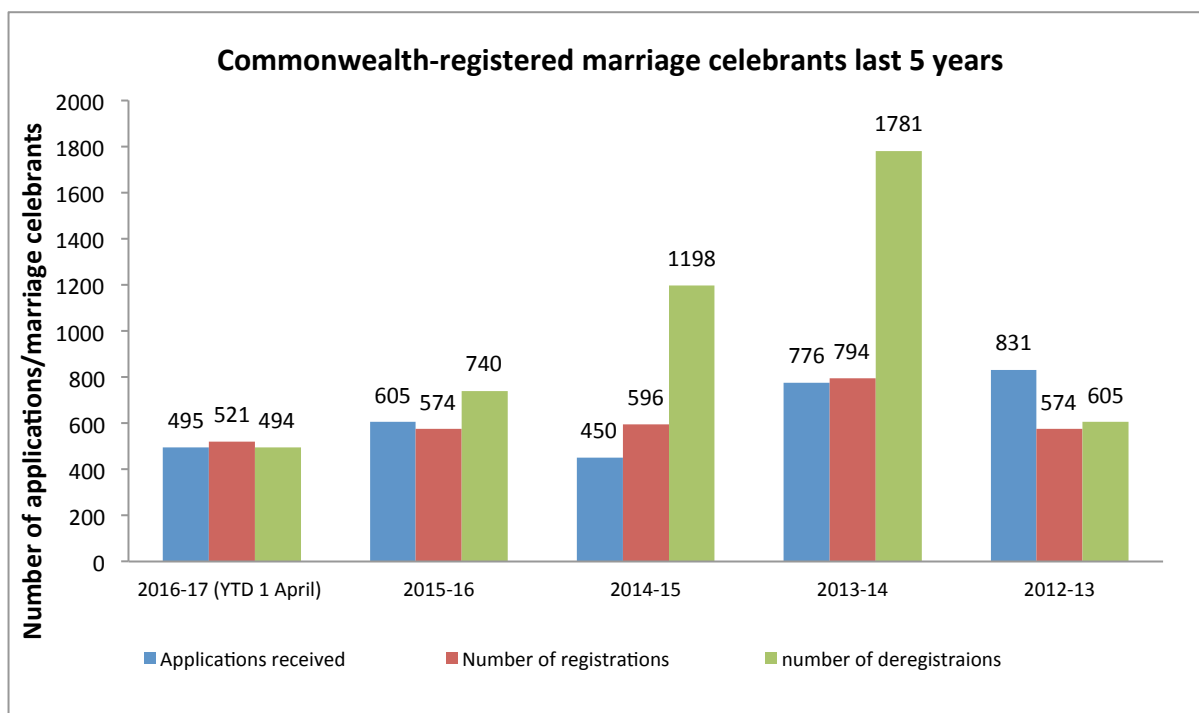




# Marriage Celebrants Programme statistics

Statistics contained in the following tables are drawn from the MarCel database and accurate as at 1 April 2017 unless otherwise indicated.

## Registrations and deregistrations



COMMONWEALTH-REGISTERED MARRIAGE CELEBRANTS (AS AT 1 JULY EACH YEAR)			
	1 July 2016	1 July 2015	1 July 2014
<b>Number of registered celebrants</b>	8,662	8,786	9,389

<b>APPLICATIONS</b>				
	<b>2016-17 (YTD 1 April)</b>	<b>2015-16</b>	<b>2014-15</b>	<b>2013-14</b>
<b>Received</b>	495	605	450	776
<b>Assessed - Unsuccessful</b>	6	1	4	27
<b>Assessed - Successful</b>	521	574	596	794

<b>EXEMPTIONS FROM APPLICATION FEE</b>			
	<b>2016-17 (YTD 1 APRIL)</b>	<b>2015-16</b>	<b>2014-15</b>
Applications Received	1	0	1
Exemption Granted	1	0	1

<b>EXEMPTIONS FROM ANNUAL REGISTRATION CHARGE</b>			
	<b>2016-17 (YTD 1 APRIL)</b>	<b>2015</b>	<b>2014</b>
Applications Received	60	58	94
Exemption Granted	56	47	75
Exemption Granted due to Application Fee Exemption	1	-	-

<b>DEREGISTRATIONS</b>				
	<b>2016-17 (YTD 1 April)</b>	<b>2015-16</b>	<b>2014-15</b>	<b>2013-14</b>
<b>Resigned</b>	301	499	622	926
<b>Deceased</b>	9	5	20	43
<b>Joined RD</b>	8	14	7	16
<b>Non-payment of annual registration charge</b>	176	208	542	0
<b>Other (disciplinary measure)</b>	0	14	7	796
<b>Total</b>	<b>494</b>	<b>740</b>	<b>1198</b>	<b>1781</b>

## Enquiries

<b>INCOMING CORRESPONDENCE</b>				
	<b>2016-17 (YTD 1 April)</b>	<b>2015-16</b>	<b>2014-15</b>	<b>2013-14</b>
<b>Emails</b>	11,116	16,857	23,687	19,565
<b>Letter &amp; Fax</b>	729	1,425	1,548	1,631
<b>Phone Calls</b>	4,186	6,430	6,506	425
<b>Total</b>	<b>16,031</b>	<b>24,712</b>	<b>31,741</b>	<b>21,621</b>

# Ongoing professional development

OPD COMPLIANCE				
OPD year (1 Jan – 31 Dec)	Number of OPD exemptions given	Number of celebrants required to complete OPD at 31 December	Actual number of celebrants who were OPD compliant	Compliance Rate
2013 OPD year	217	10,611*	8,251	78%
2014 OPD year	179	8,848	8,298	94%
2015 OPD year	249	8,654	8,155	94%
2016 OPD year	189	8,578	8,169	95%

\*The way of reporting the number of celebrants required to do OPD changed after 2013 to improve accuracy. Figures used for 2013 included celebrants who were deregistered during the year, who no longer had OPD obligations. Figures from 2014 include only celebrants who were registered at 31 December, and therefore still had an obligation to complete OPD.

## Reasons for OPD Exemptions

The Registrar of Marriage Celebrants may grant an OPD exemption on the basis of:

- exceptional circumstances (eg due to illness or other personal reasons) that means the celebrant is unable to complete OPD during the year
- a new celebrant's registration falls late in the OPD year such that it is not feasible to complete OPD that year, or
- a three-year OPD exemption was granted because an already-registered celebrant completed the Certificate IV in Celebrancy (celebrant had to be enrolled in the Certificate IV in Celebrancy by 30 June 2010 and had to provide evidence of enrolment by 14 August 2010).

## Complaints

As at 1 April 2017, there were 19 complaints in progress.

COMPLAINTS				
COMPLAINTS RECEIVED (BY TYPE; BY DATE OF RECEIPT)	2016-17 YTD 1 April	2015-16	2014-15	2013-14
Statutory	1	4	9	6
Non-statutory	21	21	14	10
<b>Total received</b>	<b>22</b>	<b>25</b>	<b>23</b>	<b>16</b>
<b>COMPLAINTS FINALISED</b>	<b>20</b>	<b>35</b>	<b>27</b>	<b>32</b>

Statutory complaints are those that meet the criteria set out in the Marriage Regulations 1963. This includes that the complaint must relate to the solemnisation of the marriage. From 1 July 2015, the department has regarded a complaint as being about the solemnisation of marriage where the matter complained of concerns a legal obligation or requirement contained in Division 2, Part IV of the *Marriage Act 1961*. Before 1 July 2015, any conduct occurring during the marriage ceremony was considered to relate to the solemnisation of marriage.

Non-statutory complaints are complaints about marriage celebrants that do not meet the criteria in the Marriage Regulations. From 1 July 2015, these include complaints about possible conflicts of interest or benefits to business.